IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Reissue Application of:)
Aleksander Szlam, James W. Crooks, Jr., and Dean H. Harris)))
Serial No.: 08/449,887))
Filed: May 25, 1995) Group Art Unit: 2608
For: METHOD AND APPARATUS FOR DYNAMIC AND INTERDEPENDENT PROCESSING OF INBOUND CALLS AND OUTBOUND CALLS))))

REISSUE APPLICATION, DECLARATION AND POWER OF ATTORNEY BY INVENTOR

Commissioner of Patents & Trademarks Washington, DC 20231

Sir:

As an above-named inventor, I, James W. Crooks, Jr., hereby declare that:

My residence, post office address, and citizenship are as stated below. I believe that I am an original, first and joint inventor of the subject matter which is described and claimed in Letters Patent number 5,214,688 issued on May 25, 1993, and in the foregoing specification, and for which invention I hereby apply for a reissue patent.

I hereby state that I have reviewed and understand the contents of the above identified specification, including the claims sought by this reissue application.

I understand that I have a duty of candor and good faith toward the Patent and Trademark Office, and I acknowledge the duty to disclose information which is material to the examination of this reissue application in accordance with Title 37, Code of Federal Regulations, §1.56.

I believe the original patent to be partly or wholly inoperative because of error which arose without any deceptive intention on my part by reason of claiming less than I had a right to claim. None of the claims of the patent are specifically directed to those aspects of my invention involving controlling the placement of outbound calls in response to specific inbound call parameters and involving controlling the processing of inbound calls in response to specific outbound call parameters. I believe that I am entitled to the claims to those aspects of my invention of the scope set forth in newly submitted Claims 74-87.

The error in failing to claim all that I was entitled to claim arose through a belief that the originally-issued claims adequately covered my invention. The possible deficiencies in the claims of this patent came to the attention of the assignee as a result of licensing negotiations beginning in 1994 and continuing to the present with a competitor of the assignee. These deficiencies were brought to my attention in connection with this reissue application.

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statement were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of the application or any patents issuing thereon.

The following attorneys are hereby appointed to prosecute this application and transact all business in the Patent and Trademark Office connected therewith: Anthony B. Askew - 24,154; Roger T. Frost - 22,176; Jeffrey E. Young - 28,490; Eugene S. Zimmer - 28,926; Robert E. Richards - 29,105; John R. Harris - 30,388; Stephen M. Schaetzel -31,418; Albert S. Anderson - 29,886; Larry A. Roberts - 31,871; Thomas A. Hodge, - 22,602; Charles L. Warner II - 32,320; Gregory T. Gronholm - 32,415; Dale Lischer - 28,438; Peter G. Pappas - 33,205; James Dean Johnson - 31,771; Nora M. Tocups - 35,717; W. Scott Petty - 35,645; Daniel J. Warren - 34,272; Daiva K. Tautvydas - 36,077; Larry W. Stults - 34,025; Hubert J. Barnhardt III - 36,739; Roger D. Wylie - 36,974; Virginia L. Carron - 37,110; Leona G. Young - 37,266; E. Chris Cherry - 37,594; Wallace C. Bair - 36,438; Jamie L. Greene-32,467; William A. Hartselle - 36,548; Roxanne Edwards Cenatempo - 38,767; Holmes J. Hawkins III - P38,913; Terry J. Stalford - P39,522.

All correspondence should be directed to:

Charles L. Warner II, Esq. JONES & ASKEW 191 Peachtree Street, N.E. 37th Floor Atlanta, Georgia 30303 (404) 818-3700

Full name of sole or first inventor:	James W. Crooks, Jr. U.S.A.		Knall ATlanta, G
Citizenship:	U.S.A. 39	306 Ashtoral	7071
Residence:	1773 Poinsettia Drive, M	Iarietta, Georgia 3000	30319
Post Office Address:	Same as above	,	,
Inventor's Signature Janes 1.	Crook, In.	Date 7/	26/95

Our Docket: 09280-031f

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Full name of sole or first Citizenship: Residence: Post Office Address: Inventor's Signature	inventor:	Aleksander Szlam U.S.A. 4321 Hammerstone C Same as above	Court, Norcross, Ge Date	corgia 30092
Our Docket: 09280-0311		,	Date_	-/-/-

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REISSUE APPLICATION, DECLARATION AND POWER OF ATTORNEY BY INVENTOR

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Sir:

As an above-named inventor, I, Dean H. Harris, hereby declare that:

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Full name of	sole or	first in	ventor:
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Citizenship:

Residence:

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Dean H. Harris

U.S.A.

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Same as above

Inventor's Signature_

Date 7/17/95

Our Docket: 09280-0311